

We are now open for in-person services at all sites!

Walk in services:

17 Long Ave, Greenfield, MA 01302
Monday through Friday • 9:00 a.m.-4:00 pm

We follow all COVID protocols including masks for all, air filtered counseling rooms, and plenty of hand sanitizer for everyone!

Virtual services also remain available



No survivor justice without racial justice!

Building a Coalition for Racial Justice to Make Our Communities Safer for *Everyone*

For decades, NELCWIT has worked to end sexual and domestic abuse locally, while striving to create a world free from violence. We understand that the origins and manifestations of violence are interconnected, and that our commitment to anti-violence work requires an equal, active determination to end systemic oppression. That is why dismantling racism is a key part of NELCWIT's mission to work within the community to build safety, justice, and dignity for all.

In the past, NELCWIT has approached anti-racism primarily as an internal practice. However, as a broad-based movement against racism gained strength in the past two years—locally, around the country, and worldwide—we realized we had an opportunity to galvanize support for racial justice. **We developed a new goal: to build alliances focused on dismantling institutional racism in our community.**

Anti-racism is critical to providing services that empower all survivors of domestic and sexual violence. Anti-racist organizing also supports our long-term goal to shift NELCWIT's approach beyond solely providing services, toward also removing conditions of injustice that perpetuate abuse and violence.

Earlier this year, we began to contact other nonprofit organizations working in Franklin County and the North Quabbin area, to initiate and support the development of a broadly based anti-racism coalition. The result is a new **Coalition for Racial Justice: a collaboration of more than 20 groups and organizations** that now come together monthly around

the vital work of dismantling systemic racism in the Franklin County/North Quabbin region. Members include other social service providers, as well as businesses, grassroots community groups, and faith organizations. The coalition is divided into committees focused on two priority areas for action: transforming law enforcement, and identifying and removing barriers (e.g. in housing and educational systems) that prevent people of color from being welcomed and supported as members of our communities.

With this new coalition, NELCWIT is moving toward becoming a more social justice-oriented organization that embraces social services as an important component of social change. We are excited to be working within our community toward the vision of a world free from oppression and violence.

Coalition for Racial Justice members include:

- All Souls Unitarian Universalist Church • Center for New Americans • Clinical & Support Options • Community Action • Communities That Care Coalition • DIAL/SELF • Family Support Program • Franklin County Community Development Corporation • Franklin Land Trust • Greenfield Savings Bank • Hilltown Youth Performing Arts Program • Just Roots • Mohawk Trail Regional School • Montague Catholic Social Ministries • Mount Grace • NELCWIT • North Quabbin Community Coalition • North Quabbin Patch Office • Pioneer Valley Workers Center • Seeds of Solidarity • Tapestry Health • Valuing Our Children

Services Provided by NELCWIT in FY 2021 (July 1, 2020—June 30, 2021)

Direct Counseling Sessions: 2,254

- Domestic Violence (2110)
- Sexual Assault (144)

Information & Referral: 371

Services at Court: 294

Crisis Line Calls: 1,973

- Domestic Violence (1366)
- Sexual Assault (115)
- Other (492)

Supervised Visits: 534

Advocacy with Survivors: 1,553

- Medical (15)
- Financial (139)
- General (977)
- Housing (184)
- Immigration (88)
- Legal (148)
- Education (1)
- Re: police (1)

Community Power to End Sexual and Domestic Violence



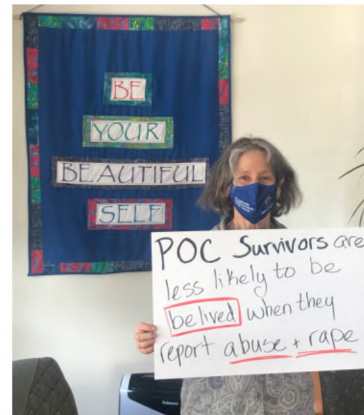
By Lee Anne Lemaire

Hi everyone! I was hired to fill a new position as Community Organizer. I am excited to join NELCWIT at this moment, as we shift towards a more actively social-justice oriented model for addressing domestic and sexual violence in our community. We all understand that domestic and sexual violence are collective problems, which are supported by a culture and institutions that normalize violence and oppression. I am here to help create a program that develops activism and organizing power among our clients, staff, and community members to address the root causes of domestic and sexual violence.

While we need to continue to support survivors through their day to day challenges, we also need to support their power to fight back against a system that often fails to name domestic and sexual violence as wrong. One important way to do this is through long term organizing strategies that shift power away from oppressive institutions and into the hands of the community that they serve.

This means going beyond a traditional outreach model that is focused on educating the community about domestic violence and sexual assault while connecting clients to services. Community organizing means **doing all that and:**

- ◆ Centering a social justice analysis in our community education workshops, so that our community partners understand the intersecting oppressions that survivors face and become motivated to be a part of the work that would undo the oppressive ways in which our institutions function;



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"No Survivor Justice Without Racial Justice" social media campaign to raise awareness about the intersection of racism and domestic violence

- ◆ Building partnerships and coalitions with other organizations in the community to address the ways in which our systems fail survivors;
- ◆ Creating leadership development opportunities for survivors to become involved as activists, organizers, educators, and board members; and
- ◆ Creating opportunities for staff to develop a deeper social justice analysis of the work we do with survivors, and discuss the ways in which we can implement that into our direct service work with survivors to empower them to see paths toward a collective solution to domestic and sexual violence.

NELCWIT's Programs in the Community

NELCWIT offers **counseling, advocacy, and resources** to individuals whose lives have been impacted by domestic violence or sexual abuse, and assists in **prevention and education** work to decrease violence in our community.

24-hour Crisis Line: (413) 772-0806

1,800-2,000 people typically reach NELCWIT through the crisis line each year for immediate help with safety planning, shelter referrals, and/or emotional support. As Franklin County's rape crisis center, NELCWIT's crisis line provides comprehensive support and medical advocacy to survivors of sexual assault, as well as people who are experiencing or have experienced domestic violence.

Medical Advocates are on-call 24/7 to support sexual assault survivors who are navigating medical and police systems after an assault, including evidence-gathering medical procedures.

Walk-ins

About 250-450 clients normally walk in to our buildings each year for immediate access to physical safety, basic necessities, and compassion—and are usually able to see a counselor right away.

SafePlan

Through the SafePlan program at Greenfield and Orange Courts, our staff help hundreds of clients each year get restraining or harassment orders and refer clients to other services we provide.

Outreach

We advertise and collaborate with other organizations to better meet the needs of our clients and increase availability of our services—including specific outreach within LGBTQ+ and Latinx communities.

Domestic Violence Intervention Project (DVIP)

DVIP advocates work with police departments to assist victims with counseling, referrals, and support—including emergency restraining orders—when the courts are closed.



Counseling & Advocacy

We offer ongoing support for survivors recovering from recent or past domestic and sexual violence. Counselor/Advocates provide safety planning, emotional support, and advocacy, and offer education and information about healthy relationships, self-esteem, assertiveness and healing. NELCWIT has designated counselors who specialize in working with LGBTQ+ and Latinx (including Spanish-speaking) clients.

Support Groups

NELCWIT has offered a range of support groups—from sewing classes, art groups, and community gardening projects, to survivors' discussion, yoga and mindfulness groups.

Information, Referrals & Client Assistance

NELCWIT provides assistance to clients including emergency housing (at hotels), transportation assistance, gift cards for food and gas, and basic necessities. We work with other organizations to provide referrals and to integrate additional services—including free legal consultations relating to domestic violence and sexual assault.

Children's Visitation (FCCVP)

The Franklin County Child Visitation Program offers supervised, safe visits for children and non-custodial parents in a child-friendly space.

ACCESSIBILITY TO ALL

- ◆ *Our services are for people of all genders.*
- ◆ *We can receive crisis line calls in over 200 languages through an interpretation service.*
- ◆ *We have dedicated counselors for clients who are LGBTQ+ or Latinx/Spanish-speaking.*
- ◆ *We welcome clients of all races, ethnicities, religions, backgrounds—and any immigration status.*
- ◆ *All services are confidential and trauma-informed.*
- ◆ *Our buildings are wheelchair-accessible. All our crisis line are TTY-enabled or use MA Relay 711. We welcome clients with any abilities/disabilities.*
- ◆ *All of our services for survivors are always free of charge, regardless of insurance status.*



Photo above: Our new Greenfield location, 17 Long Avenue! Below: Staff potluck

We warmly welcome **Elizabeth Finn** into a new role as Program Manager in November 2021 after 10 years of dedicated work with clients at NELCWIT! We wish previous program manager **Zoraida Agudelo** well in her new role as Director of Domestic and Sexual Violence Projects at the Northwestern DA's Office, following her empathetic work with NELCWIT clients in various roles over 24 years.

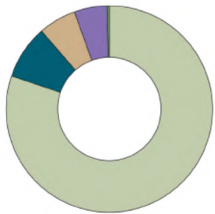
NELCWIT's dedicated staff team:

- Ash**, Crisis Line & Medical Advocate, Evening/Overnight
- Annie**, Sexual & Domestic Abuse Counselor/Advocate
- Beth**, Sexual & Domestic Abuse Counselor/Advocate, Orange Office
- Beverly**, DVIP Advocate
- Carla**, Office Manager
- Chelsea**, Clinical Supervisor
- Christina**, Sexual & Domestic Abuse Counselor/Advocate
- Christine**, DVIP Advocate
- Cynthia**, Visitation Monitor
- Elizabeth**, Program Manager
- Eunsook**, Sexual & Domestic Abuse Counselor/Advocate
- Heather**, Sexual & Domestic Abuse Counselor/Advocate, Orange
- Janet**, Senior SafePlan Advocate
- Juan Carlos**, Co-Executive Director
- Jilena**, DVIP Advocate
- Julian**, Custodian
- Kaeli**, Children's Visitation Program Coordinator
- Katri**, LGBTQ+ Counselor/Advocate
- Lee Anne**, Community Organizer
- Michael**, Contracts & Grants Manager
- Noreen**, SafePlan Advocate
- Pam**, Interim Co-Executive Director
- Teresa**, Latina Outreach and Direct Service Advocate



NELCWIT Board of Directors:

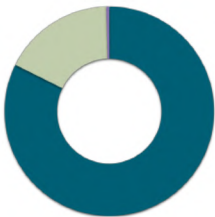
- Karen Fitzpatrick, *President* • Penny Ricketts, *Vice President*
- Ginger Robinson, *Treasurer* • Jessica Calabrese, *Secretary*
- Valerie Agnew • Laura Arbeitman • Roma Estevez



FY 2021 INCOME

● Government Contracts	\$1,423,834
● Unrealized Gains on Investments	\$148,983
● Foundation Grants	\$105,404
● Contributions/Fundraising	\$90,811
● Miscellaneous	\$6,176

Total Income **\$1,775,208**



FY 2021 EXPENSES

● Program Services	\$1,093,610
● Management & General Operations	\$229,221
● Fundraising	\$5,999

Total Expense **\$1,328,830**

Government Contract Revenue Sources

- DPH General Community Based Domestic Violence Services
- DPH Rape Crisis Centers
- DPH Supervised Visitation
- DPH Sexual Assault Services Program
- DPH Workforce
- MOVA Victims of Crime Act
- MOVA SAFEPLAN

Foundation Revenue Sources

- Community Foundation of Western MA
- Fred Wells Trust
- United Way
- Women's Fund of Western MA
- Anonymous

24-hour crisis line: (413) 772-0806 | www.nelcwit.org



Greenfield Office:

17 Long Avenue, Greenfield, MA
413.772.0871 | Fax 413.772.2743

Walk-in hours: M-F, 9am-4pm

Mailing Address:

NELCWIT, PO Box 520
Greenfield, MA 01302

North Quabbin Office:

131 West Main Street, Suites 203 & 206 Orange, MA
978.544.9857 | Fax 978.544.8375

Franklin County Children's Visitation Program:

413.325.8011 | Fax 413.325.8291

Administration & SAFEPLAN offices are at our Greenfield location.